

Pragmatic Works + Microsoft: Empowering Government with Data, Automation & AI



Helping local governments
modernize with Microsoft Cloud,
Power Platform, and AI



Why Pragmatic Works?

Trusted Microsoft Partner:

Serving 97% of Fortune 100
and and loyal customers
around the world.

Pragmatic Works Mission:

Make complex Microsoft
technology simple and
impactful.

Proven Technical Experience:

Equip government agencies
with data-driven tools to
serve communities.

How We Help Government



Citizen Services Agent

Delivers 24/7 answers on permits,
licensing, services, and creates
citizen cases.



Regulatory Compliance Agent

Reviews documents, builds
checklists, and routes
compliance issues efficiently.



Workforce Training Agent

Connects job seekers with
training and employment
resources.



Permitting & Licensing Agent

Streamlines permits, checks
documents, and clarifies
licensing questions.



Civic Support Agent

Connects citizens with
providers and resources
during difficult times.



Technologies We Cover



Power BI

Analytics & reporting for real-time insights



Power Apps

Low-code apps for enrollment, HR, and facilities



Power Automate

Automating approvals, workflows & processes



Copilot Studio

24/7 student, parent, staff and citizen support



Azure

Cloud infrastructure, security, and scalability



Microsoft Fabric

Data unification and advanced analytics



Dynamics 365

CRM & case management for education



Power Pages

Secure portals for student, parent, and citizen self-service

Engagement Options



Hackathons

Train your team while building live prototypes

Virtual Mentoring

On-demand experts to unblock your staff (skip endless searches)

Training

Customized classes on the complete Microsoft stack

Fractional Experts

Part-time support to reduce backlog and accelerate adoption

Consulting Projects

Full end-to-end project to take something from idea to production

Why Partner With Us

- ✓ **Tailored GOV Solutions:** From agency operations to statewide compliance.
- ✓ **Hands-On Learning:** Public teams learn while building secure, real solutions.
- ✓ **Flexible Engagements:** From 30-minute unblock sessions to ongoing retainers
- ✓ **Adoption at Scale:** Hundreds of expert-led Microsoft “In a Day” classes



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Let's help your GOV customers modernize with Microsoft today.